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THE PURPOSE OF THIS NEWSLETTER IS TO KEEP THE CONCORDIA COMMUNITY UP-TO-DATE ON NEW DEVELOPMENTS IN THE LIBRARIES. YOUR QUESTIONS OR COMMENTS ARE MOST WELCOME AND SHOULD BE ADDRESSED TO: LIBRARY LETTER, ORIENTATION OFFICE, NORRIS LIBRARY, 429-5

ANNOUNCEMENTS

NORRIS LIBRARY GRANTED UNIVERSAL DEPOSITORY STATUS FOR QUEBEC GOVERNMENT PUBLICATIONS

The Norris Library is one of 16 Quebec libraries which have been granted universal depository status by the Quebec government in a new program that went into effect in January, 1982.

Through the depository library program, approximately 200 Quebec libraries and institutions receive one free copy of Quebec government publications. Most libraries are selected depositories - that is, they receive only those publications which answer the needs of their users. But sixteen libraries, of which Norris is one, are universal depositories; these libraries receive one free copy of every publication of the Quebec Government (approximately 3,000 publications per year). In return for this service, the universal depositories agree to make these publications rapidly available to the general public for on-the-spot consultation, and to cooperate with the government in periodically evaluating the service in relation to user needs.

The Norris Library is already a universal depository for Canadian federal government publications through a similar program.

COMPUTER ASSISTED INSTRUCTION IN LIBRARY

On January 6th, 1982 another member of the rapidly expanding family of computer based information resources quietly found a place among the print and non-print materials of the Science and Engineering Library. A single 5¼" double density floppy disk and a typewriter sized microcomputer were the first manifestations of the world of CAI (computer assisted instruction) in the Concordia Library.

This event was the first tangible result of a long period of planning, discussion and preparation, in which various developing information technologies, and future library support requirements of the Concordia Community were studied. Although most of this investigation was carried out in the context of planning for a new library building, it was recognized that there existed a clear need for immediate action, both in order to respond to present demand, as well as to provide adequate preparation for future services.

The microcomputer now in SEL is a TRS80 (Model III with 4PK memory and dual disk drives). Its present use is to support programs developed by Chemistry professor R. Vershingle, for students studying instrumentation. This is part of a pilot project that will also include making CAI programs in organic analysis available to students in the Fall.

Faculty interested in making CAI programs available in the Library for students' use on an occasional basis, should contact their Subject Librarian. Subject Librarians will accept requests for either purchase of programs, or for placing user-produced courseware in the Library. They will also be able to provide information on commercially produced courseware and equipment.

Those faculty members who would like to make CAI programs available on a more intensive basis - for example, in the form of weekly assignments or supplementary exercises for a class, should send a proposal to Jim Tallon (Computer Assisted Reader Services Coordinator, Room N406, tel: 8160 or 4368). Information required for determining the Library's ability to support a proposal would include: description of programs and intended use, equipment required, funding (if available), location, number of students, average use, and Library service or resource requirements.

CALL FOR GRANT APPLICATIONS

ORAL HISTORY PROJECT

Shell Canada has given Concordia University Library \$30,000 for the development of an oral history collection to document the history of Montreal. The Library is now prepared to use the interest from the Shell Canada grant to launch the Montreal Studies Oral History Project. The Library has agreed to supervise the project and to channel appropriate resources for the systematic interviewing of leaders and witnesses of the labour, industrial, cultural, social, religious and ethnic scene in Montreal. The Library intends to collect these taped interviews to make accessible the unwritten history of Montreal for further research and study.

Submissions are invited from interested full-time faculty members and/or librarians. The deadline for submissions is May 7, 1982. For further information and application forms, contact Loren Singer, Norris Library, N-422-3, tel: 879-8115.

A GAME NOBODY WINS

The mutilation of library materials has long been a major, if seldom discussed, problem within the competitive atmosphere of the university. While mutilation may be no more prevalent at Concordia than elsewhere, its effects are felt more keenly here because of our increasingly critical financial situation and our well-documented lack of adequate facilities. Please consider the following facts:

1. Surveys taken in several North American libraries indicate that large numbers of library users (76% in one library) are being inconvenienced by mutilated materials.
2. Mutilation is difficult to detect unless it is reported. As a result, a mutilated item may sit on the shelf indefinitely, causing frustration for one user after another.
3. Over the last two years, the Concordia Library has spent an average of \$17,490.00 per year on the replacement of lost or damaged items.
4. If a book or periodical is mutilated, the Library must locate a copy of the item in another library, arrange to have the missing pages photocopied, and send the material out for re-binding. This procedure takes an average of two months, and costs the library about \$25.00 per item.
5. Too often, the material simply cannot be replaced because it is no longer available, or the price has increased substantially.
6. Further educational cutbacks in the province result in the Library having to make difficult decisions on how (or if) to replace lost or mutilated materials. Hence, mutilated items may be lost to the university forever.

How Concordia faculty can help:

- Decrease competition for certain books, periodicals, or government publications by making sure that sufficient copies (or photocopies) are available on Reserve before a reading assignment is given.
- Actively discourage students from attaching maps, art reproductions, and other clippings to course assignments. It has been found that the use of such "embellishments" contributes significantly to the mutilation problem in the Library.
- Remind your students to inform the library staff immediately of any library materials which have been mutilated.

By making the Concordia community aware that the mutilation of library materials is more than a minor problem, we hope to succeed in cutting down on the losses which ultimately affect us all. Thank you for your cooperation!

INTERLIBRARY LOANS • BULLETIN

IF YOU WOULD LIKE TO RECEIVE THE MATERIAL YOU REQUEST THROUGH INTERLIBRARY LOANS AS QUICKLY AS POSSIBLE, PLEASE FOLLOW THE PROCEDURES BELOW!

1. Check the Concordia Libraries first. If you are in doubt about whether we have a particular item, ask a Reference Librarian to check for you.
2. If the above check shows that Concordia doesn't have the material you need, pick up one Interlibrary Loans form for each item you want. Forms are available at the Reference Desk, or at the Interlibrary Loans Office.
3. Fill out one form for each item you require. PRINT LEGIBLY AND NEVER ABBREVIATE. If your information is incomplete, it will delay the receipt of your material.
 - a) Write your complete mailing address on each form you fill out, including your city and postal code. We need this in order to contact you when your material arrives.
 - b) The International Interlibrary Loans Code requires that you include the date of publication of each item you request. WE CAN ALLOW NO EXCEPTIONS TO THIS RULE. If you do not know the date of publication, ask the Reference Librarian to help you find it before you submit your form to I.L.L.
 - c) Include your SOURCE OF REFERENCE (where you read about the book). This will allow us to verify that the information you have is accurate, in case any problems arise later. If you do not have a source of reference, ask the Reference Librarian to help you locate one! There may be extensive delays if you don't include this information.
4. Give your form(s) PERSONALLY to the Reference Librarian on duty, to make certain that it reaches its destination.
5. If you plan to submit more than 5 requests, prioritize them by putting a small number on the upper left-hand corner of each form.
6. PLEASE WAIT THREE WEEKS BEFORE ASKING FOR A PROGRESS REPORT.

On the average, it takes 2½ to 3 weeks to get an item on I.L.L. from a Canadian location. If we have to go to the U.S. for the item, be prepared to wait 4 to 6 weeks. IF YOUR INTERLIBRARY LOANS FORMS WERE INCORRECTLY OR INCOMPLETELY FILLED OUT, YOUR WAIT WILL BE EXTENDED. Do not wait until the last minute. Obviously, the Interlibrary Loan System is only useful to those who can PLAN AHEAD.

The Interlibrary Loans staff performs a complex and difficult service. While the information they require on the forms may seem obvious or irrelevant to you, IT IS ABSOLUTELY ESSENTIAL TO THE STAFF WHEN DEALING WITH YOUR REQUEST. In short, filling out your forms correctly will minimize any chance of delay, and will get you the material you need in the shortest possible time. It's that simple.

COMPUTERIZED INFORMATION SERVICE

Two new computer search systems are now available on-line in Concordia Libraries.

INFO GLOBE is the online information division of the Globe and Mail. It provides access to reports from Ottawa and provincial capitals, information on business activity (mergers, prices and rate changes), profiles and trends in business, science, social and cultural affairs, and background on names, places and events in the news. Updated daily, it is the first retrieval system in the world to allow users to view the full text of all articles online.

SABINE, the database system of Informatech, will provide users with information from approximately one million bibliographic references. These references are grouped into a number of diverse databases - some of which are specifically "quebécois" in content, while others are international in scope. Databases offered by SABINE include:

- RADAR - 130 Quebec periodicals are indexed from 1973 to the present.
- BIBLIOCOM - International bibliography of French-language information on communications.



- HISCABEQ - Bibliographic database on the history of Quebec and Canada.
- URBADOQ - Database on urban studies and environmental studies, covering 8,000 reports, monographs and periodicals published between 1976 and 1980.
- ENVIRODOQ - Database on Quebec environment (geographic, bio-physical, and socio-economic), comprising about 2100 documents from 1970 to the present.
- FRANCIS - "Fichier de Recherches bibliographiques automatisées sur les Nouveautés, la Communication et l'Information en Sciences humaines et sociales" covers education, sociology, ethnology, linguistics, and public administration. It provides access to 140,000 documents from 1972 to the present.
- PASCAL - a very large multidisciplinary database covering physics, chemistry, natural and applied sciences, and technology.

For information on arranging a computer search, contact your Subject Librarian.

NEW POLICY

Thanks to a new library policy, it is now possible to listen to records from both the Norris and Vanier Non-Print Collections, without leaving your home campus. At your request, records will be sent via Inter-campus Delivery to the Non-Print Area on your home campus, where you may use the equipment to listen to the recordings.

EVENTS

KEITH MACINTOSH IN THE VANIER LIBRARY: In its continuing effort to promote the works of Canadian writers, the Vanier Library has created a display of publications by Concordia graduate Keith MacIntosh - poet, short story writer, editor, teacher, and pride of the Chateauguay Valley. For more information on this most interesting Quebec writer, please contact Marvin Orbach at 482-0320, ext.488.

REMINDERS

FROM VANIER LIBRARY'S NON-PRINT AREA: The Vanier Library Film Service requires two to three weeks to process requests for films from sources outside Concordia. When requesting materials held by the Audio-Visual Department on the Sir George Williams Campus, through the Vanier Library Film Service (Loyola), please make your request at least 72 hours in advance. AVD will not take bookings with less than 72 hours lead time.

New Library Publications

Linguistics: Selected Reference Sources in Concordia University Libraries.

For copies, phone Marvin Orbach in the Vanier Library (ext.488) or the Library Orientation Office (-4523).

Canadian History: Selected Reference Sources (Concordia University Libraries)

For copies of this new handout, contact Judy Appleby at ext.429 or at 879-7340.

From The Director of Libraries

The budget crisis has affected the Library, just as it has affected other areas of the University - inflation and the devalued Canadian dollar have seriously eroded the purchasing power of a static book budget, and we are sometimes unable to fill vacant positions as they arise. So, while Concordia may lose no more to theft or mutilation (percentage-wise) than other similar institutions, our losses are more tragic as we do not have the means to replace all lost items or to purchase as many new titles as in the past years. In such circumstances it would be appreciated if students and faculty would not borrow more books than they need at any given time in order to assure equitable and adequate availability of library materials to all users.

Despite the frustrations which we must all endure in these difficult times, your understanding and cooperation will be of inestimable value to us in our continuing effort to maintain the services which we have offered in the past.

YOU ASKED?

Have you ever, in the middle of a conversation, tried to pull an elusive name, date or place out of the foggy backroads of your memory? Have you ever lost time on your research because you couldn't verify an author's name or some other vital bit of information? Well, there is a group of specialists at this university whose function is to provide the answers you need.

Reference Librarians will answer questions, either by phone or in person. If they can't answer your question immediately, they will keep searching until they can. Here is a very small sample of what we've been asked recently:

- Q. Where can I find a list of American millionaires?
- A. The World Almanac, located near the Reference Desk, contains a list of Americans worth 300 million or more.
- Q. What is the value of Hong Kong's export and its world rank for the following categories: electric flashlights, clothing, toys.
- A. A wealth of statistical information for this user was found in the Handbook of International Trade and Development Statistics, published by the U.N. Conference on Trade and Development.

Don't hesitate to use this valuable service!

ACQUISITIONS

IN THE NEWS

Still Waters: the chilling reality of acid rain (Canada. 1981): Report of the Sub-Committee on Acid Rain of the Standing Committee on Fisheries and Forestry. Located in the Norris Library, Government Publications Area (XC29-321/2-01)

CANADA. Royal Commission on Newspapers. Research Publications: Studies conducted in the context of the Kent Report on newspapers, i.e. Labor Relations in the Newspaper Industry, Newspapers and Their Readers, The Journalists, Canadian News Services, Newspapers and Computers: An Industry in Transition, Newspapers and Public Affairs, Newspapers and the Law. Located in the Norris Library, Government Publications (Z1-1980/1-41-#).

Mother Tongue and Language of Instruction in Quebec's Public Schools: Recent Evolutions - Published by Quebec's Department of Education in 1981, this report identifies four factors responsible for the decline in the population of English language schools. Located in the Government Publications and Microforms Room, Norris Library. Call number: QUE Ed. Mother.

ART

The Metropolitan Seminars in Art are now available in the Norris Library's Non-Print Area. Titles in the series include: What is a painting?, Realism, Expressionism, Abstraction, Composition: as pattern, structure, expression, Technique: fresco, tempera and oil, water color, pastel and prints, The artist as social critic, and The artist as visionary. For more information, phone 879-8182 or 879-8115.

Archives of American Art. Collection of Exhibition Catalogs: The Archives of American Art has selected and microfilmed exhibition catalogues from major public, museum, and historical society libraries throughout the United States. Index covers catalogues from the 19th century through the 1960's. Microfilms can be borrowed from the Archives of American Art, by submitting a request through Interlibrary Loans.

New slide/tape programs from Center for Humanities: The Norris Library's Non-Print area has received several new programs of interest - Art with a message: protest and propaganda, satire and social comment (N 8236 P5A778 Kit NOR N-P); Classicism and romanticism: the sober and the sublime (NX 600 C5C52 Kit NOR N-P); 100 years of modern art: Manet to Picasso (N6447 053 Kit NOR N-P); Picasso's world: the restless century (ND 553 P5P485 Kit NOR N-P).

Catalogue of the Library of the National Gallery (supplement) - This supplement updates the catalogue of library holdings that was published in 1972; it includes acquisitions at the National Gallery of Canada Library for the period 1972-80.

Visual material on microfiche, currently being collected by the Norris Library Non-Print Area, is proving itself to be an excellent and economical resource for students in the fine arts. The Chicago Visual Library (University of Chicago Press) is a forerunner in this field. The "text/fiche" are complete catalogues of museum collections from all over the world. Each catalogue presents 250-500 photographs of original works of art on colour and black and white microfiche, and is accompanied by an essay defining the nature and scope of the collection. For more information, contact Loren Singer at 879-8115.

EDUCATION

The future of university research: a 1981 O.E.C.D. publication which analyses the complex demands, pressures, and constraints which affect university research as it faces the challenge of the 80's. (Call #: 81.81.01.1) Located in Norris Library, Government Publications.

EXERCISE SCIENCE

The Vanier Library Non-Print Area has received a multi-media kit entitled Outdoor Education. It contains 6 filmstrips, 6 audio-cassettes, and texts.

FRENCH

L'actualité terminologique/terminology update: bulletin mensuel publié par le Secrétariat d'état du gouvernement, Bureau des traductions, est maintenant disponible dans les bibliothèques de l'Université Concordia: à Vanier - Government Publications, 2ième étage; à Norris - Government Publications, salle 521 (cote S52-1/4).

HISTORY

Harleian Society, London. Publications 1869-1928 (M-fiche CS 410 H3 VAN). This is an extremely valuable genealogical resource for the English counties from the 15th to 18th centuries. Located in the Vanier Library.

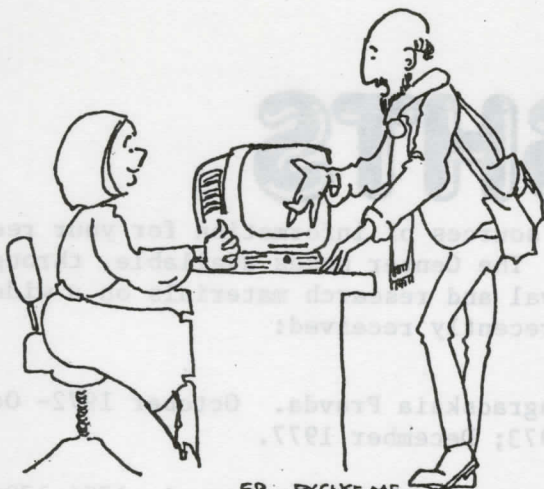
American History Slide Collection: Available in the Norris Library Non-Print Area, this large collection of 2100 slides on American history and life covers such diverse topics as: exploration, women, Black Americans, labour, play, advertising, etc. For more information, phone 879-8182.

MANAGEMENT

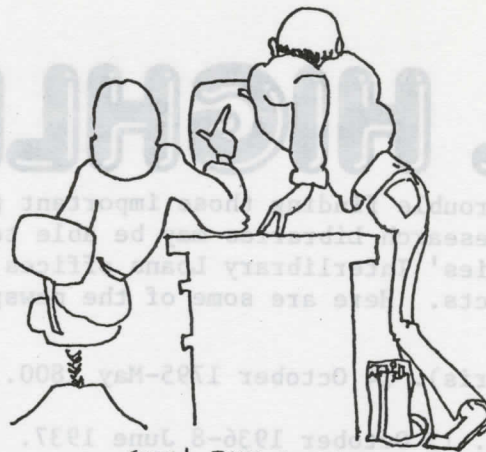
The Vanier Library has received several interesting new multi-media kits on management topics, including: The Dynamics of Face-to-Face Communication and Running Effective Meetings and Conferences. For more information, inquire in the Vanier Library's Non-Print Area.

MUSIC

The Musician's Guide: The Directory of the World of Music is an excellent new addition to the Vanier Reference collection. The 6th edition of this work, published in 1980, contains a wealth of useful information such as directories of: music associations and societies, music libraries, music periodicals, newspaper music editors and critics, opera companies, symphony orchestras, conservatories, certified music teachers, music competitions, music festivals, registered piano technicians, record companies, music publishers, Grammy awards, and much more!



ER... EXCUSE ME
MISS... COULD YOU TELL ME WHERE
I COULD FIND 'TIME MAGAZINE'?

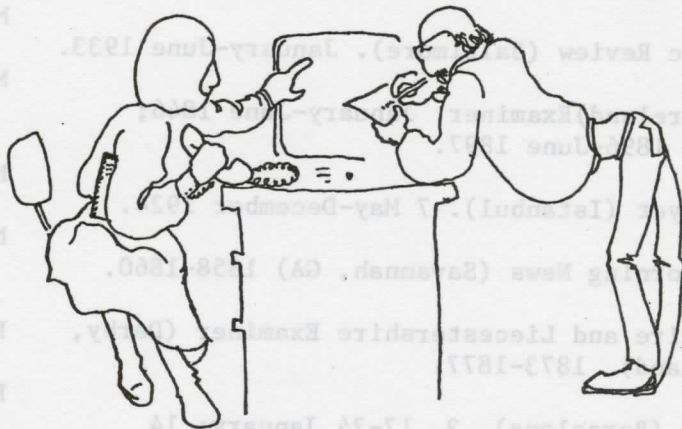


SURE! JUST SWITCH THIS ON... HERE'S THE REFERENCE...
THAT'S ON THE FIRST FLOOR TO THE RIGHT

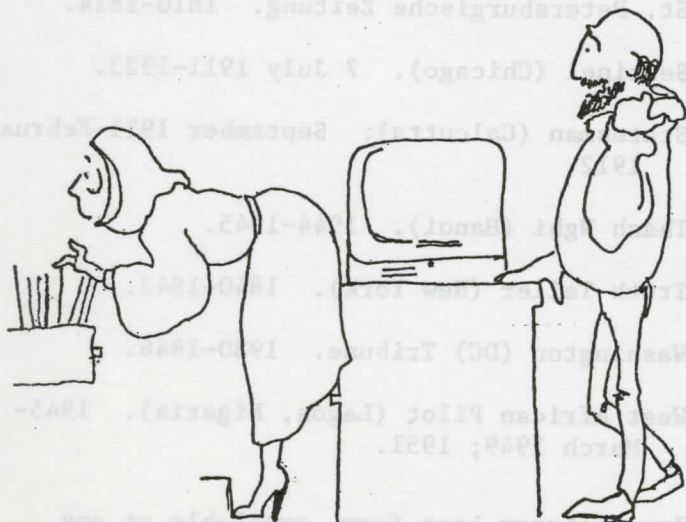
GREAT! THANKS!!



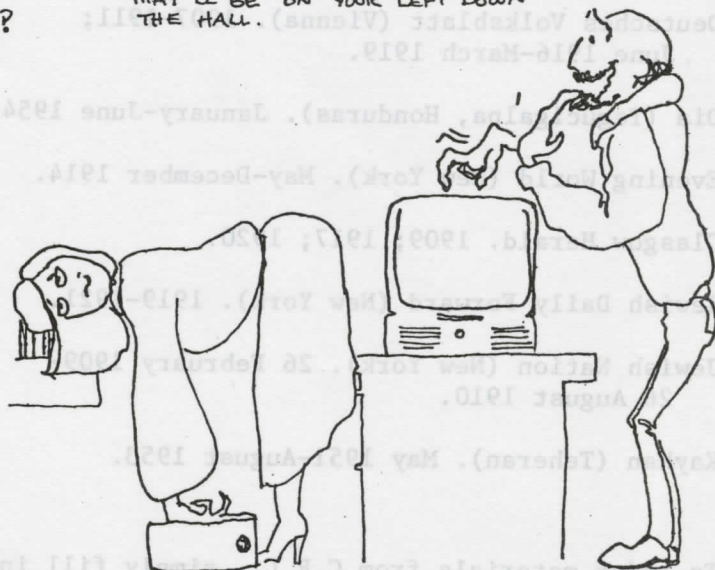
UM... EXCUSE ME ONCE AGAIN!... COULD YOU TELL ME
WHERE I COULD FIND THE 'SMITHSONIAN' PERIODICALS?



UH... LET'S SEE HERE... THERE'S THE CALL NUMBER
THAT'LL BE ON YOUR LEFT DOWN
THE HALL.



UH... HRUMPH... AH... EX... EXCUSE ME MISS...



COULD YOU TEACH ME HOW TO USE THAT THING?

With thanks to the talented but semi-anonymous student who left this for us at the Norris Library Reference Desk. If you'd care to identify yourself, we'll give you full credit in the next issue of Library Letter!

(Phone 879-4523)

CRL HIGHLIGHTS

Are you having trouble finding those important primary sources of information for your research? The Center for Research Libraries may be able to help. The Center makes available, through the Concordia Libraries' Interlibrary Loans offices, archival and research materials on a wide variety of subjects. Here are some of the newspapers recently received:

- Ami des Lois (Paris). 14 October 1795-May 1800.
- L'Assaut (Paris). 13 October 1936-8 June 1937.
- Calcutta Gazette or Oriental Advertiser.
1788-1791.
- Catholic Review (Baltimore). January-June 1933.
- Cork (Ireland) Examiner. January-June 1846;
July 1896-June 1897.
- Cumhuriyet (Istanbul). 7 May-December 1924.
- Daily Morning News (Savannah, GA) 1858-1860.
- Derbyshire and Liecestershire Examiner (Derby,
England). 1873-1877.
- Destino (Barcelona). 3, 17-24 January; 14
February-19 December 1942.
- Deutsches Volksblatt (Vienna). 1907-1911;
June 1916-March 1919.
- Dia (Tegucigalpa, Honduras). January-June 1954.
- Evening World (New York). May-December 1914.
- Glasgow Herald. 1909; 1917; 1920.
- Jewish Daily Forward (New York). 1919-1921.
- Jewish Nation (New York). 26 February 1909-
26 August 1910.
- Kayhan (Teheran). May 1951-August 1953.
- Leñingradskaia Pravda. October 1972- October
1973; December 1977.
- Londonderry (Ireland) Journal. 1794-1796-1798;
1799.
- Miner's Journal (Pottsville, PA). 1868-1876.
- Moniteur Haitien (Port-au-Prince). 1905-1908;
1915-1918; 1930-1936.
- Neue Freie Presse (Vienna). 1885-1889.
- New York Journal and Weekly Register. 31 July
1788-April 1790.
- Pesti Hirlap (Budapest). 1848-1849.
- Philadelphia Tribune. 1927-16 May 1928.
- Provincial Freeman (Windsor, Toronto, etc.).
1853-1856.
- St. Petersburgische Zeitung. 1810-1814.
- Sentinel (Chicago). 7 July 1911-1923.
- Statesman (Calcutta). September 1911-February
1912.
- Thanh Nghi (Hanoi). 1944-1945.
- Truth Teller (New York). 1840-1842.
- Washington (DC) Tribune. 1930-1946.
- West African Pilot (Lagos, Nigeria). 1945-
March 1949; 1951.

To order materials from C.R.L., simply fill in an Interlibrary Loan form, available at any Reference Desk. Materials may be kept for as long as needed, unless they are requested by another C.R.L. member. To find out more about the materials available from the Center, feel free to request a pamphlet on the Center's collections from Interlibrary Loans, 879-4311.

With thanks to the talented but semi-anonymous student who left this for us at the Norris Library Reference Desk. If you'd care to identify yourself, we'll give you full credit in the next issue of Library Letter!